

May 7, 2021

Dear Dean Health Plan Provider,

We are pleased to be expanding the availability of Dean Health Plan BadgerCare Plus to eligible residents in Fond du Lac and Green counties, effective July 1, 2021. Member enrollment will open June 1, 2021, allowing Fond du Lac and Green county residents to choose Dean Health Plan directly when they enroll in the BadgerCare program.

In most instances, our provider resources for the Dean Health Plan BadgerCare Plus product are the same as those for other Dean Health Plan products. The differences are:

- The Dean Health Plan BadgerCare Plus Provider Manual is a supplemental manual to the Dean Health Plan Provider Manual and contains information specific to our BadgerCare Plus product. Find the Dean Health Plan BadgerCare Plus Manual by clicking the 'See Manuals' link on our Providers web page at deancare.com/providers.
- Dean Health Plan will not issue a separate ID card as the ForwardHealth ID card will serve as the insurance card for these members.
- Providers may verify member eligibility through Dean Health Plan as they do currently or through ForwardHealth using any one of the following:
 - ForwardHealth Portal account at forwardhealth.wi.gov.
 - WiCall, Wisconsin's automated voice response system, by calling 800-947-3544.
 - 270/271 Health Care Enrollment/Benefit Inquiry and Information Response transaction.

For more information about BadgerCare Plus, please refer to the Wisconsin Department of Health Services website at dhs.wisconsin.gov/health-care-coverage/index.htm.

For questions or to request a training session for your organization, please contact your Dean Health Plan Provider Network Consultant. To locate your assigned Provider Network Consultant, go to deancare.com/providers and scroll to the bottom of the page. When specified, please contact the Provider Network Consultant for your specialty. If your specialty does not have a designated Provider Network Consultant, contact the Provider Network Consultant listed for your county.

Sincerely,



Katie Luther
Director – Provider Network Administration
Dean Health Plan

