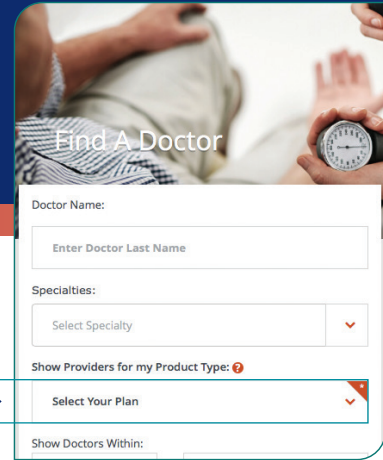


How to find a

PPO Provider



1. Go to deancare.com
2. Click **Find a Doctor** at the top of the page
3. Under **Select Your Plan** choose **PPO**
4. Click firsthealth.com
5. Click [Start now](#)
6. Select the Provider type (selecting **All Providers** will yield more results)
7. Choose one of two options:
 - a. **Zip code** and adjust the distance from 5-100 miles

or

 - b. **Select a state.** You can narrow your search by county and/or city
8. Select [Search now](#) for immediate results or [\[+\] Show more options](#) to narrow your search by the following:
 - a. **Physician name or facility:** text field allows you to type in the name of a doctor (last name) or hospital (first name)
 - b. **Specialty Type:** enter text or select up to five specialties to include.
If you need more detail on specialties, choose the “Specialty Definitions” link at the bottom of the web page
 - d. **Condition:** enter text or select a condition
 - e. **Focus Type:** enter text or select up to five focus codes to include
9. Select [Search now](#)
10. A user guide can be found near the bottom of the **First Health** web pages. [How to use this tool User manual](#)

It is important to note that providers are regularly added and removed from the network. Before you schedule an appointment, please verify that the provider you chose is listed as a participating provider. Prior to your appointment, you should also double-check that you’re seeing a participating provider. We recommend you reference the First Health network when making your appointment and at check-in. These steps will help you avoid additional charges.

We are here to help

Call the Customer Care Center at **800-279-1301 (TTY: 711)**

 **Dean Health Plan**
A member of SSM Health