

November 4, 2021

Subject Line: 2022 Plan and Benefit Changes

Dear Dean Health Plan Provider,

To keep you informed of changes that affect your patients, we have compiled information summarizing some key plan and benefit changes for the upcoming year.

To confirm a member's coverage eligibility, please use our real-time resources for the most up-to-date information. Current member eligibility information as well as real-time details about a member's cost share, copay, deductible, and coinsurance amounts may be obtained from the following:

- 270/271 Eligibility and Benefit Inquiry and Response transaction
- Eligibility application in the Dean Health Plan Provider Portal

If you have questions about a member's eligibility and coverage, please call our Customer Care Center at:

- 800-279-1301 for Commercial and ACA Individual plans.
- 877-232-7566 for Dean Medicare Advantage plans.
- 877-274-4693 for the WellFirst Health SSM Health Employee Health Plan.
- 877-234-4516 for Dean Administrative Services Only plans.

If you have questions about the 2022 information, refer to benefit plan information available on our website at deancare.com. If you have further questions, please contact the Provider Network Consultant for your specialty as listed at the bottom of the [Dean Health Plan Providers web page](#). If the specialty does not have a designated Provider Network Consultant, please contact the Provider Network Consultant listed for your county.

We thank you for your incredible work each and every day in serving our members. We look forward to supporting you in 2022.

Sincerely,



Katie Luther
Director – Provider Network Administration
Dean Health Plan

2022 PLAN AND BENEFIT CHANGES

Palliative Care Benefit

To improve access to palliative care services for those living with serious illness, earlier this year Dean Health Plan removed member copay for ambulatory palliative care provider visits. Effective January 1, 2022, the palliative care benefit will include home nurse and social worker visits with the following provisions:

- Palliative care team may include doctors, licensed skilled nurses, and licensed medical social workers with services coordinated by a palliative care provider.
- Services must be medically necessary.
- Prior authorization will be required for in-home palliative care services.
- Outpatient visits with palliative care providers are covered.
- There will be no frequency limitation on quantity of visits.

The palliative care benefit will not cover custodial care or any service that is not required to be provided by a skilled/licensed provider. It also does not cover services provided by volunteers, residential care, housekeeping or homemaking services.

The palliative care benefit is applicable to all Dean Health Plan products, except for Aon Active Health Exchange, BadgerCare Plus, DeanCare Gold, DeanCare Select, Federal Employees Health Benefit (FEHB) and State of Wisconsin Employee Trust Fund (ETF). Health Savings Account (HSA) eligible high deductible health and Individual ACA Catastrophic plan types are excluded from this benefit. It is available to Dean Administrative Services Only (ASO) employer groups at their discretion. Please contact the Customer Care Center at 877-234-4516 to obtain current information for a specific employer group.

Medicare Advantage for 2022

Dean Medicare Advantage plans earned an exceptional 5 out of 5 Stars for 2022 from the Centers for Medicare & Medicaid Services. All our [Medicare Advantage plans](#) offer [no-cost extras and supplemental benefits](#), such as in-home and virtual support, transportation, over-the-counter allowances, post-discharge meals, vision and hearing benefits, comprehensive dental benefits through Delta Dental, wellness rewards, gym memberships, and home fitness kits.

Additionally, our plan offerings are unique so members can choose the one that best fits their needs, including an option without prescription drug (Part D) coverage, the Harmony Plan. This is a great plan option for those who already have prescription drug coverage through another source.

New for 2022 is the SSM Presence plan option available to residents of Dodge and Fond du Lac counties.

The Medicare Advantage Provider Manual is updated for 2022 plan offerings and accessible from the “See Manuals” link at deancare.com/providers.

Medicare Advantage Part B Update

In 2021, covered Part B drugs are available at 20% coinsurance for Medicare Advantage members. New for 2022, a subset of Part B drugs that may, for some treatment indications, be covered under Part D will have a copay between \$0 – \$47 when received through a retail pharmacy. Member copay will match the member’s Part D benefit for those members enrolled in a Medicare Advantage plan with Part D coverage. Intravenous, subcutaneous, and biological covered Part B drugs will continue to be available in 2022 at 20% coinsurance when administered at home or in a physician’s office.

Medicare Advantage Preferred Pharmacy Network

The 2022 Medicare Advantage preferred pharmacy network will include Walgreens, Walmart, Costco, Forward Pharmacies, and SSM Pharmacies. CVS will no longer be part of the preferred pharmacy network but will be part of the standard network.

Medicare Advantage 2022 Formulary

Dean Medicare Advantage plans provide comprehensive prescription drug coverage. Our drug formulary covers a wide-ranging list of generic, brand name, and specialty drugs. The Dean Advantage 2022 Formulary is available on the [Dean Advantage formulary web page](#).

The 2022 formulary includes updates to coverage of the drugs listed below. This is not an exhaustive list. Providers are encouraged to review the formulary in its entirety to assess any updates that may affect their patients in 2022. Additionally, please refer to the Part D benefits and drug list/formulary section on the [Dean Advantage Members web page](#) for more prescription drug information for Dean Advantage.

Not Covered in 2022	Alternative Covered in 2022
AMPHETAMINE/DEXTROAMPHETAMINE ER, DEXMETHYLPHENIDATE HYDROCHLORIDE ER, and METHYLPHENIDATE HCL ER	modafinil, armodafinil, amphetamine IR, and methylphenidate IR
BYETTA®	Trulicity®, Ozempic®, and Rybelus®
PRALUENT®	Repatha®
TEMAZEPAM	flurazepam, zolpidem, zaleplon, and triazolam
TRADJENTA®	Glyxambi® and Truardy® ER
TRAMADOL HCL ER	morphine, codeine, methadone, fentanyl, tramadol, and oxycodone/acetaminophen
XTAMPZA® ER	morphine, codeine, methadone, fentanyl, tramadol, oxycodone IR, and oxycodone/acetaminophen
WIXELA® INHUB/fluticasone/salmeterol inhaler	Advair®

Value Choice Plan

Effective for coverage January 1, 2022, Dean Health Plan will offer the Value Choice Plan. The Value Choice Plan allows members enrolled under a large employer group full access to Dean Health Plan's entire HMO provider network. Office visits at certain locations and all behavioral health services are allowable at a lower copay under a Tier 1 benefit.

The Value Choice Plan includes all services and extras available under a traditional HMO plan, such as optometry, urgent care, and physical, occupational and speech therapies. Additionally, Value Choice Plan members will have access to nutritional, behavioral, and wellness resources included as part of their health insurance benefits.

Providers will be able to check member eligibility for the Value Choice Plan through the 271 Eligibility & Benefit Response or the Provider Portal Member Eligibility application.

- The 271 response will list the Value Choice Plan as a separate line item and denote the copay amount in the "Amt / Percent" field as well as indicate Tier 1 or Tier 2 copay in the MSG segment.
- The Provider Portal will denote the copay amount and indicate Tier 1 or Tier 2 copay in the corresponding message, viewable by selecting the "+" sign, for eligible members.

Tier 1 copay will apply when a member has a primary care or specialty office visit with an SSM Health provider or receives behavioral health services from an in-network provider.

For more information about the Value Copay Plan, please visit deancare.com/shop-plans/value-choice-plans.

Physical Therapy and Occupational Therapy Prior Authorizations End Dated

As a reminder, authorizations for physical therapy and occupational therapy are end-dated on December 31, 2021. To facilitate continuity of care for your patients, a new authorization request will need to be submitted to National Imaging Associates (NIA)/Magellan if continued services are needed on and after January 1, 2022.

Member Wellness

Dean Health Plan offers a variety of wellness resources for members. Please refer to our [Health & wellness web page](#) as a resource for information about programs and events designed to support good health and well-being, including behavioral health support, educational podcasts, the Living Health Portal, nicotine cessation, and much more. Please note that wellness rewards and programs may vary by plan.

Preventive Care and Screenings

Dean Health Plan reviews preventive care and screening policies based on U.S. Preventive Services Task Force (PSTF) recommendations. Updates to Health Plan policies as a result of U.S. PSTF recommendations are published in our quarterly Provider News. Providers are encouraged to stay informed of these updates when talking to their patients about preventive care options. In addition to our newsletter, please refer to our [Preventive Care web page](#) for more information about preventive care services.

Coronavirus (COVID-19) Web Pages

In addition to our [COVID-19 provider information web page](#), Dean Health Plan also offers a [COVID-19 web page specifically for members](#). As a community health plan, Dean Health Plan continues working to limit the spread of the virus and promote access to testing, vaccinations, and medically necessary treatment. Refer your patients to this page for CDC recommendations, vaccine information, testing and treatment updates, and more.