

How to Read Your Member ID Card

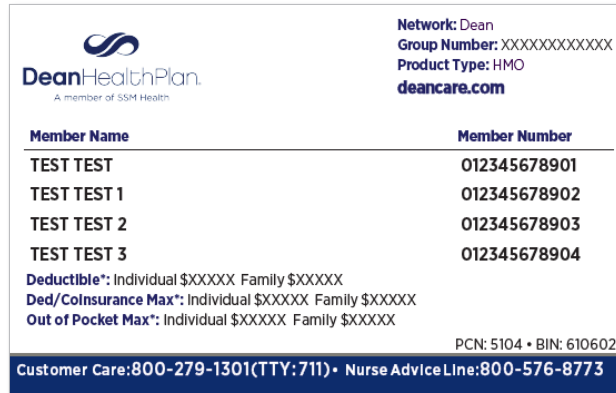
Questions about your ID card?

Call our Customer Care Center at **800-279-1301 (TTY: 711)**

Deductible is the amount you owe during a coverage period (usually one year) for covered health care services, before your health plan begins to pay.

Number to call for claims and insurance questions and **24-Hour Nurse Advice Hotline**

When possible, go to your **primary care provider first** for **urgent care** or medical **emergency**



Network

Plan/geographic area

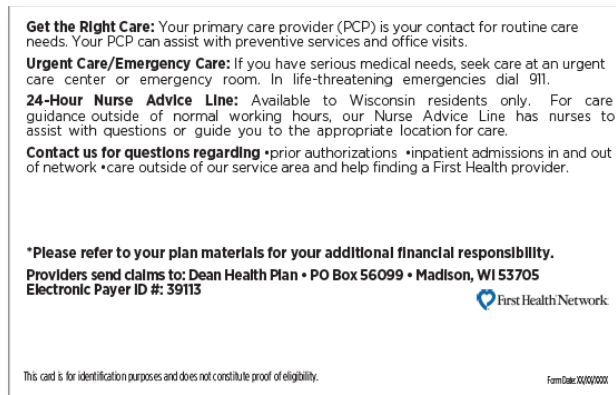
Product Type

Plan you purchased and providers you can see

Member Number

Use your Member # at **deancare.com** to:

- Access your member certificate
- Review details of your health coverage



***Copay** Fixed amount when you receive care

Deductible Amount you pay before insurance pays

Emergency Room Copay Paid if you aren't admitted (see member certificate for more details)

We are here to help

Visit deancare.com/contact-us
 Call **800-279-1301 (TTY: 711)**

