

September, 2022

Dear Dean Health Plan Member,

Thank you for choosing Dean Health Plan. We are focused on a holistic approach to your well-being, meeting you where you are and providing benefits and support to help maintain balance in your life. That's why we work so hard at prevention and enhancing your overall wellness with a strong care network – featuring the providers of SSM Health.

The 2023 It's Your Choice open enrollment period will begin on Monday, September 26, 2022, and run through Friday, October 21, 2022.

WHAT'S NEW FOR 2023

The following Uniform Benefit changes will apply to all members of the State of Wisconsin Group Health Insurance Program effective January 1, 2023:

Health Benefits

- Health plans may waive prior authorization for remote patient monitoring when appropriate.
- Separate behavioral therapy sessions for a patient's immediate family will be allowed as part of an ongoing mental health and substance use disorder treatment plan.

STAY UP-TO-DATE ON PROVIDER INFORMATION

Review the enclosed Comprehensive Provider Update (also online at deancare.com/wi-employees) to see those providers who are no longer within the Dean Health Plan network. Please note that providers who have left the network in 2022 will not be available to you in 2023.

It is also important to note that referrals are not needed when receiving care from in-network providers. Prior authorizations are required for certain services (such as high-tech radiology— MRI, PET, CT Scans—and low back pain) and care from all out-of-network providers. The following behavioral health and substance use services require a prior authorization:

- Detox
- Inpatient
- Residential
- Partial Hospitalization/Day Treatment
- Intensive Outpatient
- In-home Therapy

You must tell your provider to contact Dean Health Plan to obtain an approved prior authorization before receiving care. We will notify you and your provider in writing of the decision.

Services received from an out-of-network provider without prior authorization may be denied and would be your financial responsibility. If you have questions about referrals or prior authorizations, please contact the Customer Care Center at 800-279-1301 (TTY: 711).

To find the right doctor for you, our online Provider Directory displays the in-network provider or location nearest to you when searching by ZIP code. Just visit deancare.com/wi-employees for the online Provider Directory or the printed version.

Let us know if you have questions about your uniform benefit coverage, and more importantly, if you need to know more about how these benefits may affect you and your family. We will continue to provide you with the tools and resources needed to help you better understand these benefits. Please review the enclosed materials, participate in the virtual open enrollment benefit fairs, as well as review the 2023 It's Your Choice materials. View both at deancare.com/wi-employees and visit etf.wi.gov for the latest information on your benefits, options, frequently asked questions and any plan changes for 2023. Our Customer Care Center is also available to answer any questions.

Thank you for entrusting your good health to Dean Health Plan.

Sincerely,

Dean Health Plan

Enclosures:

2023 Dean Health Plan HMO Plan Book
Dean Health Plan Comprehensive Provider Update
Dean Health Plan Service Area Map