How to Read Your Medicare Advantage

Questions about your ID card?

Call our Customer Care Center at 1-877-232-7566 (TTY: 711)

Member Number

Use your Member # at **deancare.com** to:

- Access your member certificate
- Review details of your health coverage

Product Type

Plan you purchased and providers you can see

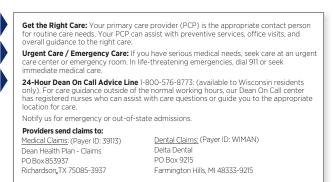
Copay Your out-ofpocket copay costs*

When possible, go to your **primary care provider** first

For **urgent care** or medical **emergency**

Number to call for claims and insurance questions and **24-Hour Nurse** Advice Hotline





Pharmacy Technical Help Desk Number: 1-866-270-3877

*Copay	Fixed amount when you receive care
Deductible	Amount you pay before insurance pays
	Paid if you aren't admitted (see member certificate for more details)



